

## SEDGWICK COUNTY, KANSAS DIVISION OF FINANCE

**Purchasing Department** 

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To Whom It May Concern,

This letter is regarding our current custodial service provider, Harris Dream Clean, a company owned by Mr. Jordan Harris.

From the very beginning of our contract with Harris Dream Clean, we have been nothing short of impressed with their quality of service, timeliness, attention to detail, and overall customer service.

Custodial services are notorious for being a low margin industry with survival sometimes depending on cutting corners or providing the bare minimum in customer service. Harris Dream Clean, however, provides services and treats us in a way that goes against the norms we have been accustomed to for many years.

With rapidly changing environments, we have called upon Harris Dream Clean to provide unique services within short time frames and they have exceeded our expectations. The owners approach their business with sound management tools and the numbers do not get in the way of their attention to the qualitative aspects of true custodianship.

I would highly recommend Harris Dream Clean to anyone who wants quality service at competitive pricing and at the same time being able to communicate directly with the ownership.

Sincerely,

Joseph Thomas

Joe Thomas, CPSM, C.P.M. Director of Purchasing